



FREQUENTLY ASKED QUESTIONS GLICE NON FROZEN ICE

1. Why is it that I should take Glice whilst there are so many others?

This is probably the most important question of all.

The answer is quite simple: **quality and performance**.

Glice is the only one who has scientifically proven performance tests. We can proudly say that our non-frozen ice is **Simply the Best**.

2. Why is quality so important?

The quality is important because that is what you want to give to your customers as well! You do not want them to turn away from you because they are disappointed in what you offer, the poor quality of the ice rink.

How can you keep up your good reputation when you offer them a poor quality ice rink?

3. Does quality have a commercial value?

Yes, of course it does. If people are happy to come and skate on your ice-rink it means they have fun, stay longer and spend more. They leave with a positive image of your event and more importantly: a positive image of you!

If they are unhappy, have no fun, they complain, want their money back and go home, leaving you with a failed event and possibly a financial hole in your budget plus a negative image of you!

So, yes quality translates into good image and increased income from your event.

4. What are the advantages of Glice Non Frozen Ice in respect to conventional frozen ice?

In the early days frozen ice has been developed so that people could skate on large ice-rinks in huge skating-halls. Under special conditions it was possible to skate for a few months per year.

Nowadays it is possible to recreate and have fun while skating on Glice ice-rinks. The same fun with a lot more ease and very cost efficient.

By the way frozen ice is very much influenced by rain and wind and of course higher temperatures. The main disadvantages are of course the high costs and the impact on the environment because of the CO₂ emission.

Resuming:

- No energy use
- Useable all year round (not seasonal)
- Does not melt because of rain or wind (!)
- Is very durable
- For use indoors and outdoors

Glice: Simply The Best!



- Can be recycled
- Multi functional
- Total experience
- Low costs

5. What is the difference in gliding characteristics in respect to Glice Non Frozen Ice and conventional frozen ice?

The smoothness of the polyethylene sheets comes close to the smoothness of frozen ice. Glice is the only Non Frozen Ice producer who has this scientifically proven. The difference is less than 5 (five) %.

6. Is it possible to skate with speed-skates on Glice Fun Skating rinks?

Glice Non Frozen Ice is in principal suitable for all kinds of skates. Therefore also for speed-skates. On condition that the blades are really hard, thin and very sharp.

7. What are the differences between Glice Non Frozen Ice and the competitors?

Glice International has developed a whole new procedure. A floor out of special polyethylene sheets on which a Nano Coating is sprayed. This Nano Coating as it is today has taken a long time to develop and has involved a lot of testing. The combination of this special skating-sheet and the unique coating makes that Glice has the great advantage over the competitors.

With Glice no more scrambling but real skating!!!

8. Is the Glice Nano Coating harmful to health or clothing?

The Glice Nano Coating is in no way harmful to health or clothing of the skaters. It is dissolvable in water and totally bio degradable.

9. Does Glice have a demonstration skating-rink?

Yes indeed. You will find our 250 m² demonstration skating-rink in Heerenveen, the Netherlands at our Research Centre.

In October and November 2009 we also have a demonstration ice-rink in Manchester UK.

Please give us a call or email us!

10. What is the load factor per m² on a skating-rink of 450 m²?

On a skating-rink of 450 m² the maximum capacity is 150 people. (the norm is: 1 skater per 3 m²).

11. How smooth does the underground need to be?

The underground on which the skating-rink is installed needs to be level and smooth. Glice has, if needed, a special patent under floor to compensate small unevenness. In extreme cases the underground has to be levelled. Glice has the expertise to do that also for you.

12. How hard does the underground need to be?

The underground must be fit to carry 100 kg/m² and must be good enough to walk upon.

Glice: Simply The Best!



13. Are there construction requirements and safety requirements?

Not in principal. Glice is applicable everywhere.

In special cases we are always willing to consult together. When something special is required we can take action.

14. Is the ice-rink vandalism proof?

When the ice-rink is placed outdoors one will always have to take vandalism into account. The material of the sheets is made of a durable kind of polyethylene so it cannot easily be damaged. Still measurements shall have to be taken to prevent that properties will be stolen or damaged. Up till now our experience with the placing of fences is outstanding. Glice can also be of service by placing security systems. They can be connected to a control room if you wish so.

15. What are the consequences of fire on the polyethylene sheets?

Normally the fire will have no consequences on the material. Only with the use of a very combustible substance will the sheets catch fire. When exposed to a fire a long time the sheets will eventually melt. The other materials such as the skates etc are of course susceptible to fire. We therefore advice our renters to take out an (fire) insurance.

16. Do we need security guards?

We advice you to hire a "Glice master" who will take care of the maintenance of the ice-rink. In the same time he will take care of security and makes sure everything will run in peace and quiet. Glice instructs its own "Glice masters". Up till now our experiences with committees and members of local ice-clubs are outstanding. They are more than willing to perform this task. In this way the skating clubs can re-establish their good image.

17. Does the ice-rink need insuring? (rental versus sale)

People who enter the ice-rink, do so on their own responsibility. This should be clearly stated on signs around the ice-rink.

Glice International is not responsible for bodily harm or clothing. When bought the Glice Fun ice-rinks will have to be insured by the buyer. In case of rental the renter will have to insure the ice-rink for the duration of the rental period.

18. How much maintenance does the ice-rink need?

The maintenance is very simple. Once a day before opening the ice-rink the sheets can be cleaned (if necessary) with the special Glice cleaning machine. After this the sheets must be sprayed with the Glice Coating. This takes no more than half an hour.

19. How often does the ice-rink need to be sprayed?

Once a day, before opening the ice-rink the sheets can be sprayed. If necessary some dry spots can be sprayed in between. The skaters do not have to leave the "Glice master" skates amidst the crowd and sprays accordingly. When the ice-rink is used for a longer period at a time there is no need for daily spraying. Just adding some water will be enough.



20. What is the influence of temperature on the sheets? (- 20 C - + 30 C)

The ice-rink can be used all year round at any temperature.

21. What is the influence of (rain) water and dampness on the sheets?

After heavy rain fall the water will have to be removed with the Glice Cleaner machine. After this the ice-rink needs to be sprayed again with the Glice Coating.

22. Which skates are suitable for the ice-rink?

The Glice Fun Ice-rinks are particularly suitable for the so called broad skates: ice-hockey skates, figure skates and rentals. Other skates such as speed skates are also possible to use but they need to be really sharp. Often this kind of skates are too speedy for the Fun Ice-rink.

23. How often do the skates need to be grinded?

This depends on the intensity of use. The skates must be sharp in order to have lots of skating fun.

24. How can the skates be grinded?

Glice International offers two kinds of grinding machines: a fully automatic machine and a manual machine. The fully automatic one just needs a push on a button. With the manual machine you have to hold the skate to a guard roll.

25. Can the ice-rink be used indoors and outdoors?

The ice-rink can be installed outdoors and indoors (tent). Beforehand the location needs to be visited to review the situation. Particularly the underground has to be inspected. (It is also possible to send us photographs). When the underground is not level Glice has a special under floor which can compensate a small unevenness. In case of a lot of unevenness the underground will have to be levelled. Glice is also capable of doing this.

26. How much time does it take to install an ice-rink or remove one?

This depends on the surface of the ice-rink. With our trained staff we are able to install an ice rink of 200M² in a couple of hours. The de-installation goes even quicker.

27. Is the ice-rink removable or fixed?

Glice International can arrange for both. In case of a temporary ice-rink the sheets can be easily removed and later installed again.

28. With buying or renting an ice-rink is it possible to buy or rent accessories?

In case of buying or renting of a Glice Fun Ice-rink various accessories can be delivered. Glice International has every intention to make skating a total experience and therefore we are delivering all the necessary ingredients. Standard with the rented ice-rink we deliver of course the ice-rink, boarding, Glice Coating, Glice Sprinkler, Glice Cleaner machine, Glice Grinder and skates in various sizes. Optional accessories are (Led) lighting, sound, trusses, tent, benches, roofing etc. In case of buying an ice-rink we can also deliver all the extra accessories.



29. What kind of boarding can you offer?

We deliver two kinds of boarding:

- Inflatable 80 cm high
- Fixed, hard boarding 100 cm high

30. Is it possible to place advertisements on the boarding?

On all types of boarding advertisements can be placed.

31. Is it possible to rent a tent?

We can take care of a tent. In case of buying or renting a tent additional costs are of course involved. A huge advantage of a tent + foundation is that in case of an uneven underground this does not need to be levelled.

32. How is the Glice Coating applied on the ice-rink?

The Glice Sprinkler exists of a tank which contains the Glice Coating. This tank is attached on the back. The tank has a sprinkler which is operated by hand. The tank is charged on a battery and is very user friendly.

33. Are all materials safe to use?

All materials are safe. The boarding for instance is made of the same material as jumping cushions for children. So very safe indeed!!

34. What does the Glice Coating consist of?

The Glice Coating consists of a unique mixture of various Nano components dissolved in water. The exact composition is the secret of Glice. It has been developed by first class chemist from an international renowned company and tested at first class University labs.

The reason it is dissolved in water is because ice consists also of water and when skating you skate actually on a thin layer of water. The coating is for obvious reasons non toxic and 100% bio degradable. This is of course beneficiary for the environment.

35. Which part can the skating clubs play?

The skating clubs can take the opportunity to re-establish skating as a fun sport for everybody and especially the youth. This results in a lot of new members.

36. Is it possible to arrange skating-clinics?

All day long we can offer skating-clinics. We hire qualified trainers. The skating-clinics are offered by our partner: Skating School Eleven, Damwoude the Netherlands.

37. What is the life time of the ice-rink?

In normal circumstances the ice-rink lasts as long as 10 years. The sheets are made of a very hard and durable material. Still it can be recycled fully. This is beneficiary for the environment.

38. Are the skates co-delivered with the Ice Rink?

In principal: yes, but it is up to you. Glice offers skates in various numbers and sizes fitting the size of the rink. For a large rink you need more skates than with a smaller



one of course. From our experience we know how many skates should go with which rink sizes.

You can decide to rent or buy the skates from Glice but if you have your own, that is ok too.

39. Can you deliver also a tent that can be used as distribution point and for storage?

Yes, we can deliver a tent that you can use as a distribution point. This means that the skate distribution to the skaters takes place in this tent. This way you have full control over this important part of the event. We deliver also the benches where people can sit on while putting their skates on. The tent can also be used for the overnight storage place for the skates, cleaning machines etc.

Glice International BV

The Netherlands

Telephone: +31 513 46 85 24

www.glice.nl

info@glice.nl